



### COVID-19 UPDATE

**MARCH 25, 2020 (Updates are in RED)**

As the Anniston Housing Authority continues to closely monitor the spread of COVID-19 (coronavirus) we are preparing for a wide range of possible scenarios. At this time focusing on the health and safety of our employees, and our residents, remains our top priority.

Listed below are precautionary measures that AHA is taking in order to make everyone safer during this pandemic.

#### HOURS OF OPERATION

**Effective Thursday, March 19, 2020, AHA's new office hours will be Monday – Thursday 9am-3pm and closed on Friday. We will also close for lunch Monday—Thursday from 12pm—1pm. \*All offices are closed to the public.**

#### MAIN OFFICE

Effective March 25, 2020, AHA offices will be closed to the public however, we are still in the office and we will assist you over the phone. If it is mandatory that you are seen, this will be done by appointment only.

#### HOUSING CHOICE VOUCHER (HCV) PROGRAM

The following will be postponed until further notice:

- All inspections & Recertifications
- Rent changes may be requested by phone.

To speak with the HCV Department, please call Stacy Parris (256) 236-1575 ext. 116 or LaKeithia Davis (256) 236-1575 ext. 127.

#### HOBSON CITY

The following will be postponed until further notice:

- All inspections & Recertifications
- Rent changes may be requested by phone.

To speak with the Hobson City Property Manager, Stacy Parris, please call (256) 236-1575 ext. 116.

**\*\*AHA is not accepting housing applications at this time\*\***

#### PROPERTY MANAGERS OFFICE

The following will be postponed until further notice:

- Housekeeping inspections
- Recertifications
- Rent changes may be requested by phone

To get in contact with your Property Manager for questions or concerns, please call:

- Lisa Willingham (Glen Addie Homes, Parkwin & Washington Homes)  
(256) 237-2268.
- Geraldine Allen (Norwood Homes & Fairview Terrace) (256) 236-1961.
- Pamela Young (Constantine Homes, Barber Terrace, Tinsley Manor)  
(256) 831-0901.

#### RENT INFORMATION

Effective March 25, 2020 all rent payments must be mailed in or paid over the phone with a debit or credit card. RESIDENTS WILL NOT BE ABLE TO COME INTO THE BUILDING TO PAY RENT. We have enclosed a prepaid envelope for your convenience. Please remember we do not accept cash

#### RESIDENT SERVICES

All resident services activities are postponed until further notice.

To speak with the Resident Initiatives Department, please call Sharon Dunson, (256) 236-1575 ext. 135 or Phillip Keith (256) 236-1575 ext. 123.

#### MAINTENANCE

The following will be postponed until further notice:

- Preventative & Routine Maintenance

Maintenance will only come out for emergencies. If you have a maintenance emergency after hours, please call (256) 236-6741.

If you have an appointment, we still ask that you take the following precautionary measures and answer the questions below:

- Have you been to a high-risk area of the world in the last 14 days? (Italy, China, Iran, South Korea)
- Have you had direct contact with someone who has traveled anywhere outside of the country within the last 14 days?
- Have you been in direct contact with a person who has had a confirmed coronavirus diagnosis in the last 14 days?
- Do you have a cough, high temperature or shortness of breath?

If you answered yes to any of these questions, we respectfully ask that you call and reschedule your appointment and do not enter the building.