



**COVID-19 UPDATE**  
**December 17, 2020**

**HOURS OF OPERATION**

Effective immediately, AHA's new office hours will be Tuesday's & Wednesday's 9am-1pm, due to the rising cases of COVID-19 in our area. Offices are scheduled to reopen full-time January 11, 2021, pending cases are down. **\*\*All offices are closed to the public. Employees will only come in to perform essential services. Ex: Payment processing, customer service follow-ups, and maintenance emergencies, etc.**

**HOUSING CHOICE VOUCHER (HCV) PROGRAM**

The following will be postponed until further notice:

- All inspections & Recertifications

To speak with the HCV Department, please call Stacy Parris (256) 236-1575 ext. 116.

**HOBSON CITY APARTMENTS**

The following will be postponed until further notice:

- All inspections & Recertifications

To speak with the Hobson City Property Manager, Stacy Parris, please call (256) 236-1575 ext. 116.

**RESIDENT SERVICES**

All resident services activities are postponed until further notice.

**\*\*We are not accepting housing applications at this time\*\***

**PROPERTY MANAGERS OFFICE**

The following will be postponed until further notice:

- Housekeeping inspections
- Recertifications

**Please contact your Property Manager for important reasons only.**

- Lisa Willingham (Glen Addie Homes, Parkwin & Washington Homes) (256) 237-2268.  
(Norwood Homes & Fairview Terrace) (256) 236-1961.
- Pamela Young (Constantine Homes, Barber Terrace, Tinsley Manor) (256) 831-0901.

**RENT INFORMATION**

Effective immediately all rent payments must be mailed in or paid over the phone with a debit or credit card. **RESIDENTS WILL NOT BE ABLE TO COME INTO THE BUILDING TO PAY RENT.** We have enclosed a prepaid envelope for your convenience. **Rent can only be paid over the phone Tuesday's & Wednesday's 9am-1pm.** Please remember we do not accept cash. Please call (256) 236-1575 ext. 122 to pay your rent.

**MAINTENANCE**

The following will be postponed until further notice:

- Preventative & Routine Maintenance

**WORK ORDERS:** Maintenance staff will only respond to emergency work orders. Emergency work orders are defined as being a serious threat to the life, safety or health of resident(s) or staff; or as situations that will cause serious damage to the property, property structure or systems. Additionally, we ask that you follow the Center for Disease Control's (CDC) recommendation and maintain 6 feet of space or more as maintenance staff works to resolve any issues. If you have a maintenance emergency after hours, please call (256) 236-6741.

---

For more information on the COVID-19 pandemic and information from the Center for Disease Control (CDC) please visit <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.