

FRAUD ALERT NOTICE

Dear Resident:

We hope this letter finds you well. It has come to our attention that fraudulent text messages are being sent to residents, falsely claiming to be from Anniston Housing Authority employees. These messages may request sensitive personal information, payments or other actions. Please be advised that AHA does not send text messages to residents for any reason. We prioritize the security of your information and would never text you from a personal number.

If you receive a suspicious text message claiming to be from AHA:

- 1. Report the message to your Assistant Property Manager immediately
- 2. Do not respond or click any links
- 3. Do not provide any personal information or make payments
- 4. Consider blocking the sender to prevent further contact

We are actively investigating this issue and working to prevent further fraudulent activity. Your safety and privacy are of the utmost importance to us.

If you have any concerns or questions, please do not hesitate to contact us. We appreciate your cooperation and understanding in this matter.